Data Breach Notification

Dear Users,

We would like to inform you of a recent data breach incident that we were informed of on June 5th, 2024, the incident occurred between the dates June 3rd – June 6th, 2024, on the application website admin.digihealthedu.eu. Due to a technical error, personal information of users on the admin.digihealthedu.eu platform was inadvertently exposed to one individual who was not meant to be able to see the information.

Incident Summary:

- **Date of Incident:** June 3rd – June 6th, 2024
- **Nature of Breach:** Accidental exposure of personal information due to a technical error to one individual who was able to view the information
- **Affected Users:** All registered users in the system

Resolution:

We have immediately addressed the technical error and taken steps to ensure that this situation cannot recur. The individual who accessed the information voluntarily informed us about the incident and immediate action was taken after this. The website was closed down to prevent further access and a full overlook of the technical issue was done and promptly corrected. We have confirmed that the data was not misused.

Our Commitment:

Protecting your personal information is our top priority. We are reviewing our systems and processes to enhance our security measures and prevent future incidents.

If you have any concerns or questions, please contact our support team at supportmanagidith@whymob.pt

On behalf of the ManagiDiTH team we deeply regret the incident and thank you for your understanding and continued trust.